

THEMBISILE HANI

Local Municipality's

Official Newsletter - 1st Quarter 2021 (June to September)



Thembisile Hani
Local Municipality



"Remarkable service delivery, amid a pandemic!"

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From The Editor's Desk

Members of the Communication Team...



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Projects restore dignity and community well-being!

The remarkable progress on service delivery by the incumbent leadership during their five year tenure has certainly restored the dignity and well-being of communities throughout Thembisile Hani Local Municipality (THLM)!

However, politicians and the administration is fully aware that much more needs to be done to provide households with basic services.

Communities need to take notice of some of the challenges that has led to the critics constantly raising the "non-service delivery flag".

During the past five years (2016/2021), more than R100 billion was spent on a variety of projects, but mostly on augmenting the municipality's water supply, sanitation, electricity supply to more than 83 000 households, roads and storm water etc. These high priority projects improved the lives of communities in all 32 wards.

These project achievements become even more significant considering that it was implemented during the Covid 19 pandemic which had a devastating impact on the municipality's finances. The closing of some businesses and subsequent job losses further affected municipal income.

Considering the challenges the delivery of service is even more astonishing! Many believe that the pandemic only affected individuals. Understandably so, but one must remind the readers that the pandemic also affected THLM!

It is therefore obvious that in adverse and unforeseen circumstances THLM can and will deliver services to those without as best it can. THLM

indeed is a "caring and people driven institution!"

I therefore call on communities to be proud of THEIR municipality and protect the infrastructure, because it BELONGS TO YOU!

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Till next time, read and be informed!

"Is it not time communities ask not what THLM can do for them, but rather, what THEY can do for THLM"



**Chris Hani... Born Martin Thembisile Hani
(28 June 1942 - 10 April 1993)**

Chris Hani, was the leader of the South African Communist Party and Chief of Staff of uMkhonto we Sizwe, the armed wing of the African National Congress.

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1st Quarter

Jul - Sept 2021

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Broadening information in THLM

“A simple click will not only unfold a wealth of “good stories” in this newsletter but also explain from time-to-time, the many challenges the municipality face, and why sometimes, it takes longer to start or complete projects!”

The political leadership as well as the administration is adamant that information of value to communities would remain a high priority. “Research found that communities who are kept informed, are the satisfied ones and less inclined to protest!”

It is for this reason that the leadership has decided, in partnership with the

publishers (Governance), to broaden the contents of this newsletter, through a digital communication distribution service, reaching a high percentage of the population, by simply downloading articles FREE/MAHALA - further evidence of leadership-commitment to keep communities informed about municipal affairs!

Research found that at least two persons in every household have a smart-or cell phone

Considering the rapid population growth in THLM, it is therefore important to make use of cost-effective communication techniques which would provide a broader information platform – “good stories as well as the challenging ones!”

THE THLM NEWSLETTER CAN NOW BE VIEWED ON ALL APPLE, ANDROID AND WINDOWS MOBILE DEVICES ON THE ISSUU APP...

Thembisile Hani Local Municipality's...

Remarkable political and administrative achievements – 2016-2021

The Executive Mayor of Thembisile Hani Local Municipality, Cllr. NS Mtsweni, delivered her 5th State of the Municipal Address (Soma), in a defining moment, the fight against the Covid-19 pandemic, in the history of South Africa and the world at large.



Executive Mayor, Cllr. NS Mtsweni... five years of phenomenal political leadership and achievements

THLM, since the first democratic municipal election in 2000, has placed the wellbeing of its people on top of its priority list. Those living in this dynamic municipality can truly say, "to-day is far better than yesterday and tomorrow will be even better!"

Cllr. Mtsweni, in her address referred to the Covid-19 pandemic and called on citizens to adhere to Covid-19 protocols (wearing a mask in public places, social distancing, the washing of hands and sanitizing surfaces and to avoid over-crowded social gatherings in poorly ventilated rooms. She further encouraged locals to register and get vaccinated as a matter of great urgency. "The Department of Health's vaccination programme aims to vaccinate 67 percent of the population to reach herd immunity by December this year; the only way to stop the spread of the virus," she said.

The Executive Mayor in the Soma reported on:

Municipal Service

THLM, together with communities set out to broaden access to municipal services and to reduce outsourcing. To this end, people were put first through public participation

The virtual presentation of the Soma was a first for Thembisile Hani Local Municipality (THLM). Due to Covid-19, only a limited number of guests turned up to hear what she had to say.

Amongst the guests were the Speaker, Cllr. TL Mabena, Council Whip, TE Motanyane, Municipal Public Account Committee's Chairperson, Cllr. MO Sikosana, members of the Mayoral Committee, Municipal Manager and some staff members. The general public was following the proceedings live on Ikwekwezi FM and on the municipal Facebook page.

The Executive Mayor gave a comprehensive overview of the municipality's phenomenal projects, political and administrative achievements for the past five years (2016-2021).

In the period under review more than R100 billion was spent on high priority projects such as augmenting the municipality's water supply, community interaction, electricity, integrated human settlements, environment, waste management, roads, storm water and good governance.

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Mayor's Interview, continues...



The Bundu Weir... another major capital project

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and accountability.

Furthermore:

- Ensure sound financial management
- Develop and strengthen local economies
- Job creation for the youth
- Promote health and education as apex priorities in communities
- Promote social cohesion and nation building

Water Supply

The municipality successfully increased its bulk water supply by sourcing water and augmenting the current supply through a number of projects since 2016. Major projects aimed at augmenting the water supply included upgrading of the existing

water infrastructure through the construction of a bulk water supply line, a 10 ML day water treatment plant, 10 ML reservoir and a bulk pipeline enabled the municipality to draw 5 ML of water daily to Communities in Bundu. Boekenhouthoek and Machipe, now

have an uninterrupted water supply

THLM also constructed a reservoir and pipeline, at Kwa-Mhalanga, upgraded the Kwaggafontein Water Scheme, implemented together with the Nkangala District Municipality, the Thembisile Water Scheme (water out of the Loskop Dam), implemented the Moloto Ground Water Supply Scheme, refurbished 25 and drilled a further 38 boreholes, eliminated water loss through refurbishing old water pipelines and the construction of the Luthuli and Tweefontein K Waste Water Treatment Plants in order to provide water bourne sanitation system to Luthuli and surrounding communities.

Integrated Human Settlements

“The municipality has fast tracked the establishments of townships in Vlaklaagte (Buhlebesizwe, (extension1) Gemsbokfontein (Elanjeni) and Kameelpoornek (KwaMhlanga C, as well as

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Construction of Kwaggafontein Landfill site

Mayor's Interview, continues...



Retrofitting of High mast lights

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formalizing townships in Moloto, Mandela, Phola Park and Sun City as part of the National Upgrading Support Programme.

“Under construction are two community halls, one in Moloto and the other one in Thembaletu. The one in Moloto is funded by Nkangala District municipality, the community hall in Thembaletu by the Department of Human Settlement,”

THLM and the Department of Human Settlement, in a joint venture, handed over 859 low cost housing units. Currently establishing the Integrated Human Settlement Project in Kwa-Mhalanga, Kings Park and Verena, allowing for fully serviced township development.

Land Invasion

Her audience heard that the municipality, through court orders, curbed land invasion in Kings Park

and Wetnek. The focus is now on Tweefontein K and Moloto, where land invasion is also a problem

Furthermore:

- Enabled the development of Phola Mall, and the upgrading of Kwaggafontein Mall

- Obtained portions of farm land from Mpumalanga Provincial Province, for human settlement development in Kwaggafontein, Langkloof, Vlakklaagte, Boekenhouthoek, Goederede and Tweefontein

- *Consulted with all the traditional authorities within the municipal area to assist with the drawing up of a Memorandum of Understanding*

Electricity

Referring to the municipality's electrification programme, she said that a further 13 455 households, now have electricity.”The percentage of households with electricity increased from 68 822 (92 percent) in 2011 to 83 277 (110 percent) in 2016, while 38 additional

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Construction of roads

Mayor's Interview, continues...

Continued from page 6

high mast lights were constructed, and 820 street lights and 90 high mast lights were retrofitted in Tweefontein A,B,C, D and K, Kwa-Mhalanga, Verena, Gembok and Vlaklaagte 2

Environment and Waste Management

THLM has increased efforts in waste collection through the appointment of more than 100 EPWP workers annually to work on the waste collection programme, eighty (80%) of our households have access to refuse removal on a fortnightly basis as compared to the forty six (46%) in 2016. The municipality has acquired a licence for Kwaggafontein landfill site with the assistance from the Department of Forestry Fisheries and Environment.

We managed to procure fleet for waste management services (2 compactor trucks and 2 skip loader trucks) in order to increase the efficiency of waste collection and to extend waste collection to the new developments. The municipality has further procured forty (40) new additional skip bins to service institutions and businesses.

Roads and Storm Water

Cllr. Mtsweni reported in her SOMA, that 19,59 km surfaced and access roads, as well as culvert bridges and storm water drainage in Tweefontein, Miliva, Thokoza, Kwaggafontein A, Kwa-Mhalanga, Moloto, Chris Hani, Sun City AA, Mabhoko and Luthuli, were completed.. In the period under review, 19, 4 km of storm water drainage systems were also constructed in gravel roads, while 254, 85km of gravel roads, in all 32



Waste collection

wards, were maintained.

Together with SANRAL, the municipality has facilitated the upgrading of Moloto road at an estimated cost of R3, 7 billion. The first phase incorporating five intersections have been completed.

Good Governance

She is proud to announce that good governance was achieved during her five year tenure. "I am satisfied that all our committees, including the Risk, Audit and Oversight committees, functioned as they should and met regularly."

Municipal resources, programmes and projects are aligned with the Integrated Development Plan (IDP). Fraud and awareness campaigns are conducted bi-annually, she said.

Public Participation

Public participation remains a very high priority and communities are kept informed through mayoral Imbizos, IDP and Budget planning

meetings and monthly ward committee meetings.

Financial Management

THLM's Chief Financial Officer – keeping a watchful eye on municipal finances

The Executive Mayor outlined the municipality's financial strategies which led to outstanding financial management.

These included:

- A disciplinary board which deals with unauthorized, irregular, fruitless and wasteful expenditure
- Amnesty to communities, which entails the writing off of 90 percent of the amount they owe, thus giving to pay only 10 percent.
- The revenue enhancement strategy is reviewed annually
- THLM pays its creditors within 30 days
- A system to verify suppliers in the service of the state
- Reviewed the supply chain

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Mayor's Interview, continues...



Executive Mayor, Cllr. NS Mtsweni... interacting with the youth of tomorrow

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management policy

- Received qualified audit for the 2017/2018 financial year
- Conducted awareness campaigns to get more people to pay for municipal services

Capable Institution

“We have improved and enhanced the institutional capacity of the municipality through inter alia filling vacancies in all critical posts with competent and qualified people within three months. Rolled out 482 training programmes, trained 38 councillors all Section 56 Managers and some officials from finance,” she said.

Local Economic Development

Some of the achievements pertaining to Local Economic Development includes 500 work opportunities, 193 sub-contractor opportunities for local Small, Medium, and Macro

Enterprises (SMME's), 1 437 jobs through municipal capital projects and capacitated 512 SMME's and Co-operatives.

“The municipality, on a monthly basis, advises rural farmers on food production and sustainable agriculture”, Cllr. Mtsweni told her audience

Health and Education

An outstanding achievement is that of all schools in the municipal area having water infrastructure. Other achievements are:

- Land for building schools and educational facilities in strategic areas
- Awarded mayoral bursaries to deserving students through Palesa Mine
- Libraries have been constructed in Verena and Boekenhouthoek
- Upgraded the KwaMhlanga

hospital and further upgrading is on the cards

Social Cohesion

In order to market the municipality as a heritage and tourism destination, it has promoted and supported Kgodwana Village and guest houses.

The annual Mayoral Games encourages the youth to participate in sport and recreation. Also held monthly youth debates to promote a culture of dialogue.

Conclusion

There can be no doubt in anybody's mind, judging from the SOMA that the incumbent political leadership and administration, these past five years have improved living conditions for all its communities through the many projects.

Exclusive...

Nkosi's five years of 'administrative brilliance!'

Oscar Nkosi, is a municipal manager who do not shy away from challenges. His 'think on your feet' motto has not only ignited unsurpassed enthusiasm and commitment among the personnel, but also turned Thembisile Hani Local Municipality (THLM), into a better administrative and service delivery institution as it was in 2000!



Oscar Nkosi, Municipal Manager...five years of administrative brilliance!

These past five years (2016-2021) THLM-communities benefitted by Nkosi's brilliant administrative skills!

While he is reasonably satisfied with the achievements up to now, there are still challenges to be overcome. "I am however confident, now that we as an administration and the political leadership are on the same developmental page, we will in the

next five years further improve good governance and service delivery".

What then are the challenges and achievements? Nkosi explains:

Coronavirus

The severity of Covid-19 (third wave) and the impact on municipal affairs especially revenue, will have to be carefully managed. Job losses are occurring and many households, including local businesses will be unable to pay for municipal services.

Revenue

While on this subject, the municipality has in place a revenue enhancement strategy to get more people to pay for services. Incidentally, more than R1 billion is owed to the municipality by not only individuals, but also national and provincial departments.

Council also approved an amnesty to communities to write off 90 percent of their municipal debt. THLM also conducted awareness campaigns to educate communities about the importance of paying for municipal services.

Nkosi is adamant that good

governance will improve the municipality's revenue base. Amongst the strategies enhancing good governance, includes the filling of vacancies in critical posts with qualified and capable persons; rolled out 482 training programmes; appointed a Disciplinary Board to monitor unauthorized, irregular, fruitless and wasteful expenditure; reviewed the Supply Chain Management policy and procurement manual and reconciled the valuation role with that of the billing system.

Land invasion

Nkosi expressed concern over land invasions in Kings Park, Wetnek, Tweefontein K and Moloto and said that court orders were obtained to curb invasions.

The municipality in partnership with the Department of Human Settlement has accelerated the establishment of a number of townships among others in Vlaklaagte, Gembokfontein, Kameelpoortnek, Kwa-Mahlangu, Kings Park and Verena.

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Municipal Manager's Interview, continues...

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Local economy

It is important that we re-look at our Local Economic Development and Land Use Strategy. What we need to explore is the development potential of identified economic pillars such as agricultural by-products, mining and tourism.

Tourism development

Nkosi said the municipality is supporting Kgodwana Village, guest houses and resorts in the area in order to market the municipality as a heritage and tourism destination.

An estimated 49 000 people are currently unemployed and unemployment is expected to rise as the covid virus takes its toll

Growing the economy means providing services to meet potential investor requirements. We will also have to ensure that service delivery and capital project implementation use labour intensive methods wherever appropriate, Nkosi said.



Addressing the serious issue of substance abuse

Population

THLM's population is growing at 2 percent per annum and is expected to be around 445 000 by the year 2030. "This rapid growth, according to him, affects the planning of the municipality as the demand for service delivery increases."

He contributes the rapid growth in the population to the closeness of THLM to Pretoria. It is much cheaper to live in THLM and work in

Pretoria. "The problem is that most of these 'commuters' do not own property nor pay for services. This phenomenon, place a further burden on our service delivery and revenue base!"

Community interaction

His and the political leadership's 'open door policy' have certainly enhanced political stability in the municipality. Community interaction was further enhanced through mayoral outreach programmes, imbizos, Integrated Development Plan and stakeholder meetings. Community complaints are resolved in the shortest space of time, Nkosi concluded.

The political leadership and administration, since the first democratic municipal elections in 2000, have changed the 'community' landscape. Now 21 years later, communities can enjoy basic services, had their dignity restored and can plot their own destiny.



Social Outreach Program giving back to the community

Interview with the Chief Financial Officer

Budget in perspective...

THLM's CFO setting unsurpassed financial trends during covid-pandemic!

There are not many municipalities in Mpumalanga the likes of Thembisile Hani Local Municipality (THLM), who chalked up unsurpassed financial achievements these past five years. The Chief Financial Officer, Jessica Mahlangu, and her staff, since the coronavirus outbreak in March 2020, had to overcome multiple challenges.



**Jessica Mahlangu, CFO...
steading THLM's 'financial boat'**

Said Mahlangu: "There has and always will be serious financial challenges to manage. Most municipalities are in the same boat we are in. However since March 2020, for a number of reasons the financial challenges escalated, as well as the demand for services which placed enormous strain on our limited funds.

"As I have said challenges, none worse than the impact the dreaded virus had on our revenue base - lockdown-levels, from 5 to 1, led to a decline in revenue collection due to job losses, businesses closing down and the phenomenon that of a percentage of the local population,

not paying for municipal services!"

The Executive Mayor, Cllr. N Mtsweni, in her State of the Municipal Address also referred to the impact of the coronavirus on municipal affairs and service delivery. "The municipality, within its financial ambit, continued delivering services to communities," she said.

THLM's Jessica Mahlangu, is a dynamic leader who manages without fear or favour, the financial developmental pace of the municipality, through a number of financial strategies, none more important than curbing unauthorized and overspending, as well as the revenue enhancement strategy.

"The strategies now in place are really nothing new. The incumbent leadership, way back in 2016, started implementing stringent financial control. They, like me, believe that sound financial management is only possible if all municipal departments fully understand what is expected of them and adhere to the wide range of regulations."

Budget expectations

Mahlangu recently presented the 2021/2022 budget to council. The information published herein is derived from the presentation!

R e v e n u e / i n c o m e :

National/Provincial grants, R643, 2m. Equitable grant, R458, 2m. The Municipal Infrastructure Grant, for the year under review, is R130, 6m.

Own revenue

Total projected revenue for 2020/21, R686, 2m

Some of the major revenue generators are:

- Financial service department, R1, 3m
- Property rates, R16, 4m
- Traffic services, R11, 4m
- Water department, R2, 6m

Operational expenditure:

- Electricity, R3, 7m
- Roads and storm water, R4, 6m

Water treatment and sanitation, R1, 4m

Total operating expenditure, R250, 03m

Capital Expenditure

According to Mahlangu the municipality places a high priority to improve the water supply to as many communities as possible. To this end an amount of R98, 9m is budget for water services.

The total capital budget amounts to R179, 6m. Other capital projects in

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Chief Financial Officer's Interview, continues...

Continued from page 11

the budget are:

- Road management, R72, 5m
- Halls and stadiums, R13,3m
- Electricity, R4, 5m
- Sanitation services, R5m
- Solid waste removal, R10, 6m

"It is important to ensure every municipal official understands the rationale of 'uncompromising financial management'. We must all be on the same page, to ensure what funds we have, are allocated

to high priority projects.

We simply cannot at the expense of our communities, allocate funds to 'nice to have' projects!," it was said.

Social Outreach

Sitjheja Abantwana Bethu

The Imbumba Foundation, Thembisile Hani Local Municipality and transport giant, PUTCO launched the Carring4Girls programme which will distribute sanitary towels to schools in the municipal area, over the next six months



Executive Mayor, Mtsweni... among school girls at the launch of the Carring4Girls project

The Imbumba Foundation and its partners visited Mphumelomuhle Secondary School, Magadisa Primary in Langkloof and one in Thembaletu, Musa Secondary and launched the sanitary towel project involving 1000 school girls in THLM.

The Executive Mayor, Cllr. N Mtsweni mingled with the girls and also thanked PUTCO and the Imbumba Foundation for the initiative, thereby caring for girls.

"Learners, we came here because we

love and care for you. No learner should be absent from school because she is on her period. I wish you everything of the best with your trail examinations. Study smart and respect your teachers," she told the girls.

Richard Mabaso from the Imbumba Foundation said it was his mission since 2011, to provide young girls with sanitary pads. "It was not easy. People I talked to wanted to know why I, as a man, is driving a campaign around sanitary towels?"

Matlakala Mothoung, PUTCO's Business Development Executive gave an overview of the transport giant and inter alia said that the bus company has some 1300 busses transporting commuters and a staff compliment of 3 500 people.

The company also supports small businesses in THLM. "We also give bursaries to deserving students to enable them to further their studies at a University," she said.

"Sibuyisa isithuunzi senu, sibuyisa ukuzithemba, sibuyisa ukujabula nokuthi nikhuthalel ukuya esikolwen"

MMC Poppy Msiza and a team of helpers also distributed 164 sanitary towels to girls at a number of schools in THLM.

"The ideal situation would be if sanitary towels could be included in your school stationary. We are taking this matter up with the Department of Education," she told the girls

Creating a better society through awareness

“Substance abuse is a 'brain disease' and therefore the country should invest in young people to ensure that they live their lives free of drugs.”

- Cllr. Msiza also recognized and thanked those young people who are actively fighting substance abuse.



Imbizo held recently on substance abuse and mental illness

Marcus Masemola, representative of the Mpumalanga Substance Abuse Forum:

“We cannot win the war against drug abuse if we do not work together and collectively come up with solutions. The problem is that everyone wants the glory. We will not succeed if we continue to work in silos.”

Shirley Kgapola, Mental Health Care Co-ordinator, Department of Health:

“Many of our young brothers and sisters are using one or other substance and they are not only endangering their own future, but also that of the world.

She also explained what mental health is all about and said “When we talk about mental health, we talk of a state whereby you do not have any mental illness, when you are mentally stable and feel good about yourself.”

“There is however a difference between mental health and mental illness. Mental health is when you are in a correct state of mind, but when there is a change in behaviour, then we talk about an illness – mental illness comprises of a wide range of conditions which affect your mood, your thinking and behaviour.”

So, said Cllr. Poppy Msiza, Member of the Mayoral Committee for Social Development Services of Thembisile Hani Local Municipality, at an imbizo on substance abuse and mental illness.

The imbizo was hosted by the Thembisile Hani Local Drug Addiction Committee (LDAC)

- Institutions and organizations like the Department of Health, Social Development, Correctional Services, Love

Life Kwagga, THLM, South African Cancer Association, South African Police and other organizations, all partnered with LDAC.

A number of speakers, as well as inputs by the youth was the order of the day. The aim of the imbizo was to promote and raise awareness on mental health and explain the link between substance abuse and mental illness.

Some of the speakers had this to say:

BE WARNED....

Covid-pandemic- still a DEADLY health threat!

The first outbreak of the Covid-virus was recorded in March 2020. These past 500 days South Africans have experienced hardships as never before during lockdown (level 5, 4, 3, 2) and currently, Alert Level 1. The virus caused economic hardship through businesses having to close or scale down their activities, job losses and families mourning the loss of a loved one. Even our municipality did not escape the devastating impact on the virus!

COVID-19 Prevention Tips



WASH

Wash your hands frequently – for at least 20 seconds



COVER

Use tissues when you cough or sneeze and dispose of them immediately, use your elbow if a tissue not available



AVOID

Do not touch surfaces and then your mouth, eyes or nose



DISTANCE

Practice social distancing by not shaking hands, hugging, etc.



ISOLATE

Stay home if you become ill and prevent the spread of the illness

President Cyril Ramaphosa in September announced Alert Level 1. At the time warned about the possibility of a fourth wave far worse than the first one if people do not observe Covid-protocols.

The above may be “old hat”, but it is important that communities are constantly made aware of the dangers of the deadly virus and to remind them to observe protocols.

Alert level 1, allows for more people moving about, attend funerals and social gatherings and therefore argue that the worse is behind us. Not so! The pandemic is far from over! It is up to all of us (moral obligation) to be mindful of keeping a social distance from the next person, no hugging,

wearing of masks in public places (compulsory) and avoid overcrowding, especially in halls or rooms where ventilation is poor!

Most of us have experience in one way or another severe sadness and hardship these 18 months so please, let us all follow Covid-19—protocol! Take extra care so that we do not become “super spreaders” of the virus!

I call on those who have, for reasons of their own, not yet been vaccinated to reconsider and get the jab! It is the only way we will reach the 67 percent 'herd immunity' which is the niche mark for curbing the virus.

About 60 percent of people, 60

years and older, has received the first shot. However, to reach the vaccination target of 1, 6 million people by the end of the year, 250 000 people must be vaccinated daily.

I add my condolences to that of the political leadership and administration, to those families who have lost loved ones either through the pandemic or other illness. May you find inner peace from the following quotation:

“Letting go means to come to the realization that some people are a part of your history, but not a part of your destiny...!”

“Get the jab it is the right thing to do!”

Indigents can enhance municipal revenue!

It may not be common knowledge among indigent households in Thembisile Hani Local Municipality (THLM), that by registering, they can enhance the municipality's revenue base! More revenue relates to more projects, thereby bettering the lives of communities!



Stormwater drainage system

Households who cannot afford to pay for municipal services because of a low monthly income, is classified as indigents. These households however are reluctant to register as indigents. THLM has structures in place whereby they register indigents. The number of un-registered households exceeds those registered.

Government compensates THLM according to the number of registered indigent households. Those not on the register, are classified as households who can afford to pay for municipal services – THLM, therefore cannot recover the cost of services delivered to these un-registered poor households.

Indigents Registration

The window period for the indigents registration is now open to all those who do not afford to pay for municipal services. The forms are obtainable from the ward councillors as well as ward committee members who will also assist with the completion of the form.

The requirement for registration:

- * Household income less than R1 200.00

Documents to be submitted are:

- * ID document
- * Proof of income
- * Electricity slip
- * Sworn affidavit
- * Most recent municipal account

Extension of Pay-point areas

The municipality has increased the pay-point areas. Residence can now pay for municipal services at the following areas:

- * Municipal Headquarters (Kwagga C)
- * Saterlite offices (Kwamhlanga and Tweefontein K)
- * Post-Office
- * Bank (Nedbank, Acc no.1004222378)
- * Shorprite
- * Spar
- * Pep

Summary of service charge tariffs for 2019/2020

Basic Water

- * Flat Rate-Households:

R71.00

- * Flat Rate-Businesses, Churches and Government: R520.00
- * Pre-paid metre: R17.00 per Kilolitre
- * Conventional Metre: R14.00 per Kilolitre

Basic Sanitation

- * Flat Rate-Households: R33.00
- * Flat Rate-Government buildings: R607.00
- * Flat Rate-Churches and Schools: R243.00
- * Flat Rate-Businesses: R243.00

Refuse

- * Flat Rate-Households: R37.00
- * Flat Rate-Businesses, Churches and Government buildings: R283.00
- * Special removal/collection (Skip bins for Businesses and Government Departments): R354.00

Rates and Taxes (Based on the market value of the property)

- * Exemption of Households from the market value: R50 000.00
- * Rebate of households from the market value: 20%
- * Charge on households: 0.0092 in every Rand
- * Charges on Business: 0.0202 in every Rand
- * Charges on Government Departments: 0.0202 in every Rand

Vision:

“To better the lives of our people through equitable, sustainable service delivery and economic development”



Emergency Numbers

Ambulance	10177
Fire	082 895 1233
Thembisile Hani LM	(013) 986 9100
Traffic Centre	(013) 947 3740
KwaMhlanga Hospital	(013) 947 9100
NDM Anti-Fraud /	0800 014 8161 /
Anti-Corruption Hotline	WhatsApp 068 083 1932
Corruption Watch	0800 023 456

South African Police Services

Kwaggafontein	(013) 947 6273
KwaMhlanga	(013) 947 4045/6/99
Verena	079 897 5744
TwEEfontein	(013) 947 6000/2/3/4

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